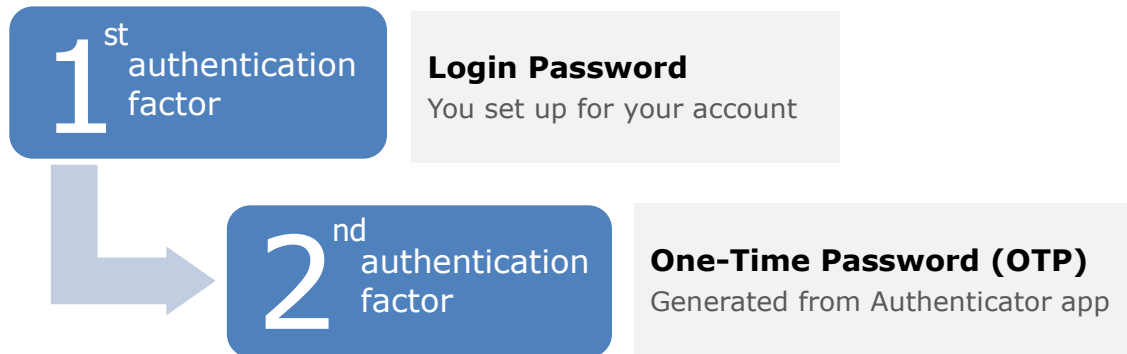




User Guide Two-factor Authentication (2FA)

Two-factor Authentication (2FA)

To enhance internet security and protection of your online accounts, we have upgraded the login process with two-factor authentication (2FA). The 2FA, which combines with the existing security measures, provides you with an extra layer of defense and trading online with a greater peace of mind.



Set-up 2FA

Step 1 Install the Authenticator App

Download an authenticator app to your smart phone or handheld device.

You can search for authenticator app on Apple App Store or Google Play Store with keyword "authenticator"

The recommended authenticator is Google Authenticator.

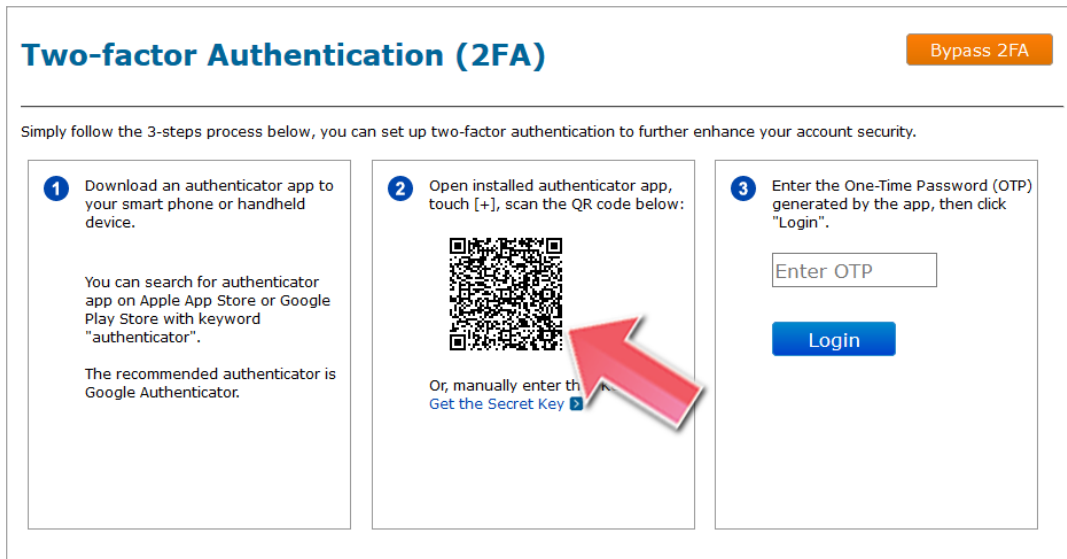
User Guide

Two-factor Authentication (2FA)

Step 2 Add Account to the App

Option ① : Scan QR Code (Recommended)

1. Go to the Two-factor Authentication (2FA) setup webpage. It will display the QR code generated for your account.



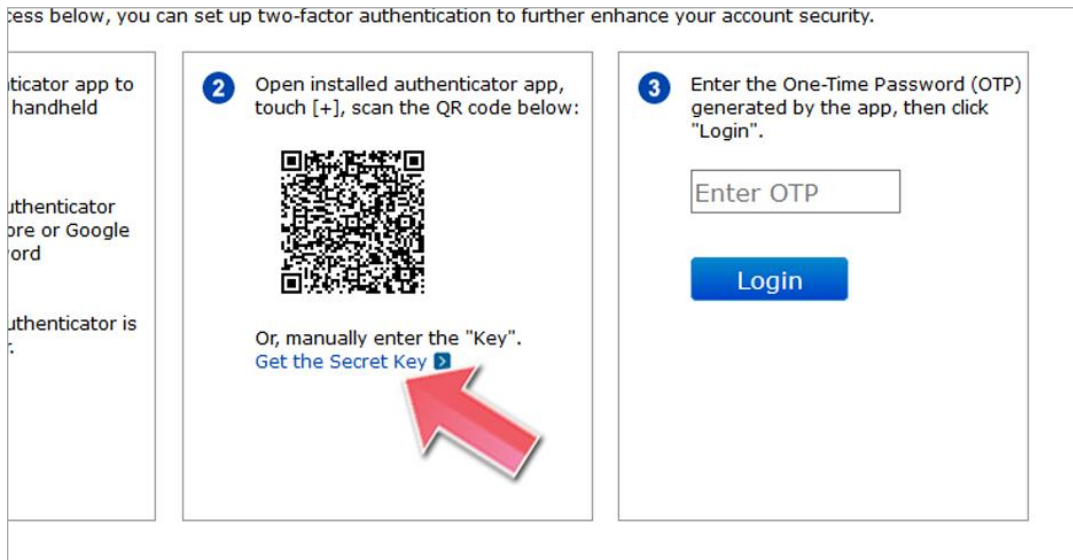
2. On the Google Authenticator app, touch [+], then select "Scan barcode".
(If the app requests access to your camera, please press "Allow".)
3. You will then see a square camera frame on your mobile. Position the QR code inside the frame to scan it.
(If your camera is not working properly, you can refer to "Option ③: Enter Code Manually".)
4. When the app shows a six digit code above our company name, your setup is done.

The six-digit code is the One-Time Password (OTP) for your account.

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Option **2** : Enter Code Manually

1. On the Two-factor Authentication (2FA) setup webpage, click the "Get the Secret Key" link below the QR code.



2. An alpha-numeric code will be displayed in a pop-up window. Such code is the Secret Key dedicated for your account.



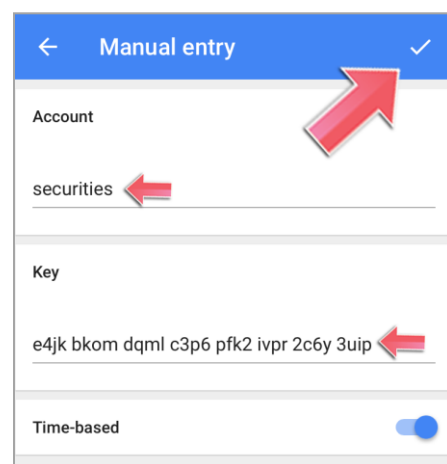
3. On the Google Authenticator app, touch [+], then select "Manual Entry".

4. Enter the account name (e.g. securities), enter the Secret Key, and then press "Tick" icon.

(Please pay extra attention to the upper and lower case of alphabetic characters. If you enter it wrong, it will generate incorrect OTP that causes you unable to login.)

5. When the app shows the account name you defined, with a six-digit code above it, your setup is done.

The six-digit code is the One-Time Password (OTP) for your account.



User Guide

Two-factor Authentication (2FA)

Step 3 Generate the One-Time Password (OTP)

1. On the Two-factor Authentication (2FA) setup webpage, enter the OTP generated by the Google Authenticator app, then press "Login".

Two-factor Authentication (2FA) Bypass 2FA


Simply follow the 3-steps process below, you can set up two-factor authentication to further enhance your account security.

1 Download an authenticator app to your smart phone or handheld device.

You can search for authenticator app on Apple App Store or Google Play Store with keyword "authenticator".


The recommended authenticator is Google Authenticator.

2 Open installed authenticator app, touch [+], scan the QR code below:



Or, manually enter the "Key".
[Get the Secret Key](#)

3 Enter the One-Time Password (OTP) generated by the app, then click "Login".

2. It's done. You have successfully enabled Two-factor Authentication (2FA) and login to your account.

Login

2FA Login Procedure

After entering the correct Login ID and Login Password, the system will ask you to enter the One-Time Password (OTP). Then, you can successfully login to your trading account.



Login with One-Time Password (OTP)

1. When the webpage asks you to enter the One-Time Password (OTP), please open the Authenticator app that has been installed in your mobile device.
2. Enter the six-digit code as displayed on the app, then press "Login".

